

October 14, 2025

Dear Customer:

This letter is to notify you of an upcoming water system project on Thompson Street and the intersection of Highland Drive. This work is being completed ahead of the Town of Ledyard's paving of Thompson Street, planned for Spring of 2026. In continuing efforts to improve water quality and the Ledyard water system infrastructure, Groton Utilities will be installing approximately 300 feet of replacement water main. Work will include trench excavation and the installation of new piping on the south side of the street and a connection to the water main on Highland Drive. After the water main and valves are installed water service reconnections will be made to the new water main.

The tentative schedule for mobilization to the site is Friday, October 17, 2025. The project is scheduled to begin the week of October 20 with work hours scheduled from 7:30 am – 2:30 pm on weekdays. The estimated completion date for this project is November 21, 2025.

Water service will remain undisturbed for most of the project. There will be a temporary shutdown and loss of water for customers, when connecting the existing water services to the new water main. Groton Utilities will notify customers before any planned shutdowns. You may also check Groton Utilities Outages web site for updates.

Groton Utilities would appreciate your cooperation by parking all vehicles in driveways during work hours; this will leave both sides of the street open throughout the duration of the construction project. Groton Utilities will be sharing information on this project with Ledyard Dispatch, Police and Fire Departments, as well as the school bus company. Garbage trucks and mail carriers will have normal access to residences.

We regret any inconvenience this important work may cause and thank you for your cooperation. Water is always available at Groton Utilities Water Treatment Plant located at 1240 Poquonnock Road.

In the event of any **water emergency** please contact Groton Utilities Customer Care at **860-446-4000**.

Sincerely,
GROTON UTILITIES
Water Project Manager



Kate Blacker
Project Manager
860-625-0720