



GROTON UTILITIES

**Subject: Ledyard Water Systems
Monthly Report: May/June 2026**

To: Ed Lynch, WPCA Chairman

From: Joseph Pratt, Manager Water & Wastewater

Date: June 17, 2026

Water Operations and Maintenance Monthly Report and Updates 5/15/2026 to 6/15/2026.

Operations:

- Daily rounds of all systems
- Operation and maintenance
- Manage water storage tanks

Laboratory & Treatment:

- Distribution system sampling and analyses continue per CTDPH schedule (microbiological & physical analyses). All results met CTDPH standards.
- Submitted results of monthly microbiological & physical analyses to CTDPH via CMDP (Compliance Monitoring Data Portal) as required. All monthly forms submitted via e-mail as required.
- Q2 sampling for THMs/HAA5s is completed for Ledyard Center, and we are in compliance. Q2 Gales Ferry THM/HAA5 samples were collected in May. Both Ledyard Center and Gales Ferry remain in compliance with the Stage 2 Disinfectants and Disinfection Byproducts Rule. Groton Utilities, as contract operator for LWPCA, continues to use all available means to reduce water age in Ledyard Center and Gales Ferry, to keep THMs as low as possible.
- A Notice of Violation (NOV) letter from the Connecticut Department of Public Health (DPH) to LWPCA/Ledyard Center for Q2-2025 was sent, apparently sometime during winter of 2025-26. However, we were not aware of the NOV letter until it was recently found on LWPCA/Ledyard Center's schedule, listing a deadline of March 5, 2026 to report to customers. The NOV will be issued to Ledyard Center customers as soon as

possible, during June, and will be included in the 2025 Ledyard Center CCR. An inquiry has been made to DPH as to whether anything else needs to take place or be reported, due to the delay in the distribution of the NOV, we have not received a response to date.

- We continue to respond to customer concerns and questions on a routine basis; all analyses related to customer concerns have met drinking water standards, and we provide explanations and interpretation of results to assist customers with their water quality concerns.
- Work continues on the Annual Water Quality Reports (aka Consumer Confidence Reports, or CCRs) for the Ledyard Center and Gales Ferry water systems, for calendar year 2025.

Distribution:

- **Meter and ERT Box Repair**

Routine monthly repairs were completed for various meters and ERT boxes. Trouble sheets were addressed for both the Ledyard and Gales Ferry service areas. GU conducted a total of five non-pay disconnects/re-connects, one water service disconnection, and one new meter install at 4 Barn Road.

- **General Maintenance / Housekeeping**

Groton Utilities did not receive any additional quotes for the inspection of the 5,000-gallon steel hydro tank at the Water Treatment Plant. Based on the proposal received and the contractor's qualifications and experience, Groton Utilities recommends utilizing CorrTech as the contractor to complete the project.

- **Water Main Breaks**

There were no water main breaks reported during the period of May 15th to June 15th, therefore, no emergency water main break responses were required by Groton Utilities.

- **Hydrants**

During this reporting period, Groton Utilities completed the flushing of 175 fire hydrants as part of its routine distribution system maintenance program.

Project Management:

- **Site Plan Review**

Groton Utilities is in the process of reviewing two site plans for multi-family residential developments in Ledyard Center; 740 Colonel Ledyard Highway and 1947 Center Groton Road. Discussions are taking place during the monthly GU-WPCA Operations meeting, relating to private facilities and recent revisions to Rules & Regulations for metering. With the 1947 Center Groton Road project, if this project proceeds with individual meter pits to each unit and based on the May 2026 quote, the approximate meter costs

will be \$23,000 - \$26,000. We are sharing this in advance as both informational and for WPCA budgeting/planning purposes.

- **Water Services & Temporary Meters**

Eight customer call-ins were received regarding water service tie-ins. Two service connections were made in May, both with meter pits; 4 North Glenwood Road and 4 Barn Road West.

- **Water Call Before You Dig Tickets:**

During the month of May there were 42 water CBYD tickets received and responses completed.

- **Sewer Call Before You Dig Discussion**

Groton Utilities is encouraging Ledyard to set up an account for Ledyard Sewer infrastructure to be registered with Call Before You Dig (CBYD) clearing house. Through this registration the Ledyard designee will receive CBYD tickets to mark-out sewer gravity main, force mains, laterals, etc.

- **Exclusive Water Service Areas (ESA) & Ledyard Center Development**

Groton Utilities met with SCWA and Ledyard WPCA to discuss the Exclusive Water Service Areas.

- **Water Main Replacement Planning in the Highlands**

Groton Utilities encourages continued efforts and planning by the WPCA for future replacement of water mains in the Highlands. These efforts can be coordinated with paving projects or as stand alone.

- **Thompson Street and Meeting House Lane Valve Project**

Meeting House Lane paving was completed in May; records work remains to be completed on this project.

- **Lead Service Line Inventory (LSLI)**

Ledyard WPCA and Arcadis are reviewing Arcadis' revised proposal for the Lead Service Line Inventory Project. As Ledyard's contract operator GU will have some interaction with Arcadis, for operational coordination during the next phase. Arcadis will give a presentation to the WPCA at the June meeting. While the DPH deadline is currently set for November of 2027, DPH has publicly stated that they intend to move the deadline up; this decision is expected to be formally announced during December of 2026 and will impact project schedules significantly.

- **Hydrant Flags**

Groton Utilities proposes to replace the missing hydrant flags during the hydrant winterization at the end of the season. Per Ledyard Finance, this would require an official WPCA vote, GU would schedule this work once the WPCA vote is documented. The GU estimate is \$180 for installation, quoted for a maximum time of one hour.