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MAINE DRILLING & BLASTING, INC. – RESPONSE LETTER

September 30, 2024

To Whom it May Concern,

This letter is in response to the Planning and Zoning Public Hearing-Special Meeting notes dated September 26, 2024. Maine Drilling & Blasting, Inc. (MDB) is responding to Section vii – Attorney Carroll Questions for Tim Harmon.

vii(2) - Privacy

Does your company have a privacy policy for retention of the pre-blast videos?

- All pre-blast videos and photos are uploaded to an internal storage appliance device (Synology) and kept for a minimum of 7 years. This device is encrypted, and access is restricted to anyone outside of the Safety/Risk Management Departments. If a request is made for a copy of the Pre-Blast Survey, Maine Drilling & Blasting will contact the property owner (in writing) for consent to release the video.

vii(2) – Baldwin Hill Complaints

What were the complaints and how were they addressed?

- A review was completed of all damage complaints MDB has managed internally since 2004. There is no record of any complaint in Gales Ferry, CT or Ledyard, CT (searched by location & job number)
- A review of all the claims submitted to our insurance carrier was completed. There have been no claims in Gales Ferry, CT or Ledyard, CT.
- A search of MDB's internal electronic files was completed. No files exist with key word "Gales", "Ferry", and "Ledyard".
- If there were damage claims and/or monetary payouts for claimed damages, it was managed at the Divisional level and not through the Safety/Risk Management Dept.

Maine Drilling & Blasting, Inc. 88 Gold Ledge Avenue Auburn, NH 03032 603.647.0299 603.647.9770 FAX **Divisional Offices**

Connecticut 860.242.7419
 Maine 207.582.2338
Massachusetts/RI 508.478.0273
New Hampshire 603.647.0299
New York 518.632.9170
Pennsylvania 717.933.5781
Tennessee 615.466.0244
Vermont 802.453.5138



vii(2) – Damage Claims

<u>Is this handled by your insurance? Would a person need to have conducted a pre-blast survey in order to make a claim for damages?</u>

- Damage claims/complaints are managed internally by the Risk Management Department. This includes a review of the seismograph reports, blasting reports, a thorough review of the pre-blast survey (if completed), and a review of the photographic evidence collected at the post-blast site visit. If the investigation finds that the blasting activities was the cause of the damage being claimed, our insurance carrier will be put on notice and a general liability claim will be opened with them. If a property owner does not get a pre-blast survey, a claim for damage can be filed. As mentioned above, the investigation will focus on the blasting data and scientific probability to determine if the damage(s) being claimed could have been caused by the blasting activities.

If you have any questions, concerns, or need further explanations regarding the answers provided above, we encourage you to contact our office at (603) 232-8538.

Sincerely,

Christopher Scott

Pre-Blast & Claims Supervisor