

The mission of the **Governor M. Jodi Rell Center for Public Service at the University of Hartford** is to provide a community and academic forum for the discussion of:

ethics in government
the importance of civil discourse in politics, and
citizen involvement in public service and government

The Center also seeks to encourage students and others to pursue careers in public service and to assist in providing a clearinghouse for student public service internships.

Learn more at
<https://hartford.edu/rell>

This is an initiative of the Governor M. Jodi Rell Center for Public Service at the University of Hartford in partnership with the Connecticut Association of Boards of Education (CABE), Connecticut Conference of Municipalities (CCM), Connecticut Council of Small Towns (COST) and through support from the State of Connecticut



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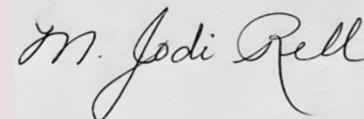
Dear friends,

With so much anger and frustration being displayed everywhere these days, I thought a gentle reminder of how we can all contribute to more civility would be helpful. People know how to be civil, but sometimes in the heat of the moment we forget. We can all contribute to maintaining respectful dialogue while working towards building a better Connecticut. Remembering to maintain a respectful dialogue can go a long way to finding the right solutions for community concerns.

This brochure and the poster version that can be found online are intended for widespread distribution. Feel free to display the posters in meeting rooms and copy and distribute the brochures to committees, boards, and to the public as you wish.

Our goal is to foster environments where discussion –guided by courtesy, curiosity of thought, and understanding— flourishes. Please help us spread the message of civility far and wide.

With warm regards,



former Governor of Connecticut

Sources
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KEEP IT CIVIL!

KEY STRATEGIES FOR SUCCESS IN PUBLIC MEETINGS

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KEY STRATEGIES FOR SUCCESS IN PUBLIC MEETINGS

Listen Attentively

Listen and seek to understand someone else's point of view.

Stay focused on the issues at hand

Avoid personalizing issues or using personal attacks when you disagree.

Assume positive intent

Assume others have an interest in the greater good.

Be courteous

Treat everyone respectfully, even those you disagree with.

Make room for respectful disagreements

Foster respectful disagreements. Dissent is a democratic right.

Consider how your behavior seems to others

Being passionate is a good thing. Intimidation, threats, insults, shouting, or using offensive language erode civility in public meetings.

Share your perspectives thoughtfully

Respect the time allotted to all members of the public and to meeting leaders.